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MYOB Community: Certified Consultants - NZ: CC - General: Re: Free MYOB Cashbook Upgrade

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Moderator

Free MYOB Cashbook Upgrade [New] [Edited]

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Jenny_Davis

Posts: 15

Registered: 01-04-2009



Message 1 of 3 Viewed 36 times Over the past few days, our product support team has identified a compatibility issue with MYOB cashbook versions purchased before 2007.

This product is outside our ordinary support range, so rather than issue a fix, we would like to offer you a free upgrade to the latest version of MYOB Cashbook.

This will mean you have all the benefits of our latest version.

The upgrade is simple to download and install - and all your existing data will be preserved.

To upgrade your clients MYOB Cashbook for FREE call 0508 32 82 83 and we will assist you with a download to the latest version.

Alternatively if you have any queries or concerns please contact your MYOB Account Manager.

Regards Jenny

Message Edited by Jenny_Davis on 22-01-2010 09:21 AM

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Re: Free MYOB Cashbook Upgrade [New]

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Colleen_King

Trusted Contributor Posts: 76

22-01-2010 09:20 AM

Registered: 24-06-2007

What sort of compatibility issue? Does it affect all users or only some? i.e. Should everyone upgrade? Should I upgrade my one cashbook client?

Message 2 of 3 Viewed 19 times

23-01-2010 03:33 PM Rate this message: 1 2 3 4 5 (Best)

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Re: Free MYOB Cashbook Upgrade [New]

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Ben_Huckins

Moderator Posts: 23 Registered: 11-03-2009

of Cashbook. This will affect all clients on older versions of the software, and they are all therefore eligible for a complimentary updgrade to MYOB Cashbook 2007.

If you need any further clarification or assistance, please don't hesitate to contact your Account Manager, or the Partner Relations team, on 0800 69 62 27.

Essentially, dates with the year 2010 in them, are not recording properly in pre 2007 versions

Regards,

Message 3 of 3 Viewed 6 times

Ben

