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**David\_Grant**  
Regular Contributor



Posts: 31  
Registered: 18-03-2009

Message 1 of 4 (65 Views)

### Payroll 2010 Error in Windows 7 [ New ]

30-03-2010 08:36 AM

I haven't taken this to support yet, but after I upgraded I can't print preview or email payslips, fatal exception that closes the program. Anyone else have this problem or have upgraded successfully on a windows 7 machine?

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**Julie\_McKenzie**  
New Member



Posts: 3  
Registered: 25-03-2009

Message 2 of 4 (62 Views)

### Re: Payroll 2010 Error in Windows 7 [ New ]

30-03-2010 09:14 AM

I did have this problem when loading the Payroll yesterday but i restarted the computer and it fixed it. Maybe try this???

[Options](#)

**Dan Moulton**  
Regular Contributor



Posts: 59  
Registered: 22-06-2007

Message 3 of 4 (60 Views)

### Re: Payroll 2010 Error in Windows 7 [ New ]

30-03-2010 09:16 AM

Yes definitely restart the PC after installation. If it doesn't fix it re-install and restart immediately following installation.

Dan

[Options](#)

**anil**  
New Member



Posts: 2  
Registered: 10-11-2009

Message 4 of 4 (28 Views)

### Re: Payroll 2010 Error in Windows 7 [ New ]

01-04-2010 10:33 AM - last edited on 01-04-2010 10:33 AM

Contact support and they will email instructions to download a fonts folder. Follow the instructions and load the fonts. once they are installed the program works fine.

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