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Mike_James
Super Contributor



Posts: 353
Registered: 08-05-2007

Premier 12 patch (NZ) unstable on Server 2008 under TS?

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[New]
09-09-2009 07:51 PM

A client has just upgraded their server to Win 2008. MYOB Premier 12 was installed and ran correctly for several day, under TS.

Today I installed the patch for this program. Since then several users were thrown out, with "MYOB must terminate" message.

So I reverted to the install off the CD and no further problems.

Since MYOB doesn't support Win 2008 server, or Premier running under TS, I am not expecting any official response! So this is just a heads up for us consultants.

btw, the client has an issue with the login screen, in that the name of the last person to log in is what the next person sees. Can anyone suggest the exact fix for this?

Regards
Mike
DataWise Limited
www.datawise.co.nz - Custom Reporting and Forecasting with MYOB
Email: mike@you-know-where

Message 1 of 7 (80 Views)

jennie_kingma
Regular Contributor



Posts: 108
Registered: 28-06-2007

Re: Premier 12 patch (NZ) unstable on Server 2008 under TS? [New]

[Options](#)

10-09-2009 09:40 AM

Hi Mike,
Is there a patch for Premier 12? what does it fix? I have a couple of clients running Prem12 on TS - and we have very little problems.

Message 2 of 7 (68 Views)

Mike_James
Super Contributor



Posts: 353
Registered: 08-05-2007

Re: Premier 12 patch (NZ) unstable on Server 2008 under TS? [New]

[Options](#)

10-09-2009 11:51 AM

Hi Jenny

See <http://myob.com/servlet/Satellite?cid=1163887689606&pagename=MYOB%2FPage%2FContentPageWithNav&site=e...> for the patches.

From memory:
- Import of retail.txt file from RM was corrected
- Importing item sales (txt file or ODBC) was fixed - error re location id
- Creation of purchase order with negative quantities could not be converted to a bill - fixed (I posted about this separately)

Regards
Mike
DataWise Limited
www.datawise.co.nz - Custom Reporting and Forecasting with MYOB
Email: mike@you-know-where

Message 3 of 7 (65 Views)

jennie_kingma
Regular Contributor

Re: Premier 12 patch (NZ) unstable on Server 2008 under TS? [New]

[Options](#)

11-09-2009 09:12 AM



Posts: 108
Registered: 28-06-2007
Message 4 of 7 (53 Views)

Thanks for that Mike - I can't see how these problems would affect your TS situation though.

[Reply](#)

Mike_James
Super Contributor



Posts: 353
Registered: 08-05-2007

Re: Premier 12 patch (NZ) unstable on Server 2008 under TS?[New]
11-09-2009 10:49 AM

[Options](#)

Hi Jenni

I'm just advising us all that having applied the patch, MYOB become unstable, throwing users off regularly. Without the patch, things are stable. (We still have issues which I may have to post about).

Regards
Mike
DataWise Limited
www.datawise.co.nz - Custom Reporting and Forecasting with MYOB
Email: mike@you-know-where

Message 5 of 7 (47 Views)

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Colleen_King
Trusted Contributor

Posts: 84
Registered: 24-06-2007

Re: Premier 12 patch (NZ) unstable on Server 2008 under TS?[New]
25-09-2009 01:35 AM

[Options](#)

Mike

Any more news on this? I've just had an Enterprise client upgrade to TS2008. I've got one user terminating but I don't know if it's related or not as MYOB seems to terminate a lot these days. Has yours fixed itself?

Message 6 of 7 (25 Views)

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Mike_James
Super Contributor



Posts: 353
Registered: 08-05-2007

Re: Premier 12 patch (NZ) unstable on Server 2008 under TS?[New]
25-09-2009 07:10 AM

[Options](#)

Hi Colleen

We have left this installation unpatched, for fear of re-introducing the instability. If only one of your users is affected I would have thought the cause was different - in our case it was happenign to a number of users, randomly.

Regards
Mike
DataWise Limited
www.datawise.co.nz - Custom Reporting and Forecasting with MYOB
Email: mike@you-know-where

Message 7 of 7 (23 Views)

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