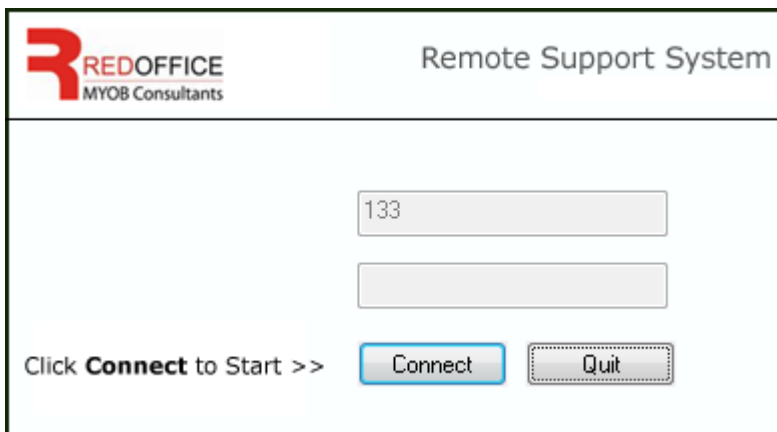


## **Clients Remote Support Instructions**

- ☑ Clients need to go to [www.redoffice.co.nz](http://www.redoffice.co.nz) / services / remote support.
- ☑ Clients click on open and follow the prompts till you get to:



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Remote Support System

133

Click **Connect** to Start >>

Connect Quit

- ☑ Client clicks on Connect (once you are ready to go) and the remote system starts.
- ☑ Once the session is completed the Red Office staff member will quit from the session reverting PC control back to the user.